



Our mission is to steadfastly serve Central Floridians and provide our community with respected and principled representation.

We pledge to provide first-rate constituent service and to produce sound public policy to best serve Central Florida's taxpayers.

Creating jobs, protecting seniors, stopping the spigot of spending, and transforming the flawed process in Washington are our top priorities; inspiring others to unify in the effort is the broader goal.

On a personal note, I am honored to serve the citizens of Central Florida as your Representative in the United States House of Representatives.

Your servant,

A handwritten signature in black ink that reads "Daniel Webster". The signature is fluid and cursive.

*Daniel Webster
Member of Congress*

**U.S. Representative
Daniel Webster**
Serving Central Florida

**District Office
Locations and Hours***
**except federal holidays*

Orange County
300 W Plant Street
Winter Garden, FL 34787
Phone: 407-654-5705
Fax: 407-654-5814
Hours: 8:30AM-5:30PM

Lake County
122 E Main Street
Tavares, FL 32778
Phone: 352-383-3552
Every Tuesday

685 W. Montrose Street
Clermont, FL 34711
Phone: 352-383-3552
Every Thursday

Polk County
451 Third Street NW
Winter Haven, FL 33881
Phone: 863-453-0273
Every Monday & Friday

Se Habla Español

www.webster.house.gov



**U.S. Representative
Daniel Webster**
Serving Central Florida

**Constituent Services
Guide**

Constituent Services

As your representative in Congress it is my pleasure to assist you with issues involving federal agencies. Although my office cannot override or improperly influence the decisions made by a federal agency, I can often intervene on a person's behalf to answer questions, find solutions, or simply attempt to cut through the red tape.

My staff is here to serve you and assist with any matters that involve a federal agency, including:

- Social Security
- Medicare
- Veterans Affairs
- U.S. Military
- Internal Revenue Service (IRS)
- Citizenship and Immigration
- Department of State
- Passport Assistance
- Home Loan Modification
- United States Postal Service



What constituents are saying...

"I want to thank Representative Webster's office for the help I got to finally get through the maze I experienced at the local [Veterans Affairs]." - Bill



"Dear Mr. Webster, I want to thank you [for] helping me out on my Medicare problems...I will be ever so grateful for your help." - Jean

"Again, thank you for your efforts on our behalf. I cannot tell you how much it means to us to have a listening ear and people who actually do something to help. With gratitude and appreciation." - Dawn

Other Services

- Visiting Washington - Tours
- Flag Requests
- Presidential Greetings
- Congressional Art Competition
- Service Academy Nominations

Frequently Asked Questions

Q: A federal agency has denied my claim/application. Can you help me appeal the decision?

A: My staff is happy to ask for information or a status report on a pending case, or ask for clarification on the reasons for denial, but it would be inappropriate for me to compel any agency to decide an issue in your favor, or attempt to overturn a decision that is final.

Q: Can I request casework assistance for a matter involving a Florida State or County agency?

A: As a U.S. Representative, my staff has access to liaison offices for all U.S. federal agencies. For assistance with matters involving a non-federal agency or department, you should contact your representatives in the Florida State Legislature or the office of the Governor, because they have more direct access to non-federal agencies and can better review and respond to your concerns. We are happy to help you identify your state representative and provide you with their contact information.

Q: Can you help me with my legal case or court hearing?

A: I and my staff cannot give legal advice or initiate off-the-record communication with a judge who is presiding over a pending court case.