



DANIEL WEBSTER
 Serving Florida's 11th Congressional District

*"In the wake of natural disasters, families and communities must know that their government stands prepared to assist in the recovery. My office is here to serve and provide assistance as you both prepare and recover from a natural disaster."
 U.S. Congressman Daniel Webster (FL-11)*

**Congressman
 Daniel Webster**

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Visit one of *your* District offices:

Clermont

1200 Oakley Seaver Drive,
 Suite 203
 Clermont, FL 34711
 (352) 241-9220
 8:30 AM— 5:30 PM

The Villages

8015 E. County Rd 466, Suite B
 The Villages, FL 32612
 (352) 383-3552
 Mondays: 9:00 AM-5:00 PM
 Other Times By Appt Only

Florida Division of Emergency Management, the Federal Emergency Management Agency (FEMA) and Housing and Urban Development (HUD) are importance sources for updates and information when preparing for and recovering from a disaster.

⇒ FloridaDisaster.org

⇒ FEMA.gov

⇒ Hud.gov/hurricane

FEMA

If you had storm or flood damage in any of the affected, designated counties you may apply for FEMA assistance online at DisasterAssistance.gov or by calling **800-621-3362**. Lines are open every day from 6 a.m. to 10 p.m. Those who use TTY may call **800-462-7585**.

You may locate disaster centers near them at www.fema.gov/disaster-recovery-centers or by calling the FEMA helpline at **800-621-3362**. You can seek assistance at any disaster recovery center, including centers in other states.

⇒ **Appealing**

All applicants for federal disaster assistance have the right to appeal a decision. Your appeal can be filed online at www.disasterassistance.gov or at any disaster recovery center. In order to file an appeal you must bring your determination letter, your written appeal and any supporting documents requested in your determination letter.

⇒ **Mold and Cleanup**

Mold may be a serious health risk so don't wait for a visit from FEMA or your insurance company before you start cleaning up. FEMA inspectors and insurance claims adjusters will still be able to verify flood damage. Take lots of pictures before your insurance adjuster visits.

Be sure to consult with your local officials for instructions before setting out debris. If you don't have local emergency management contact information, it is listed below.

CRISIS CLEANUP

To request assistance with clean up from disaster relief agencies please visit : <https://www.crisiscleanup.org/> or call **1-800-451-1954**

APPLICATION ASSISTANCE

If you have questions or need assistance with a FEMA application or an update on an existing application, please contact my office at 352-241-9220.

CD11 Emergency Management Centers

Lake County

425 W. Alfred St.
Tavares, FL 32778
(352) 343-9420

Website: https://www.lakecountyfl.gov/departments/public_safety/emergency_management/
Follow on Facebook @LakeCountyFLEmergencyManagement

Orange County

6590 Amory Ct
Winter Park, FL 32792
(407) 836-9140

Website: <http://https://www.orangecountyfl.net/EmergencySafety/EmergencyInformation.aspx>
Follow on Facebook @OrangeCountyFlorida

Polk County

351890 Jim Keene Blvd
Winter Haven, FL 33880
(863) 298-7000

Website: <https://www.polk-county.net/emergency-management>
Follow on Facebook @polkcountyem

Sumter County

7375 Powell Road
Wildwood, FL 34785
(352) 689-4400

Website: <http://sumtercountyfl.gov/718/Emergency-Management>
Follow on Facebook @scsoflorida

Additional Important Numbers

- FEMA: 1-800-621-3362
- 24 HR Emergency Information Hotline: 1-800-342-3557 (24 HRS)
- Florida Housing Search: 1-877-428-8844
- Florida Attorney General's Price Gouging Hotline: 1-866-966-7226

SHELTERS

List of and information for currently open general and special needs shelters within the State of Florida go to <https://www.floridadisaster.org/planprepare/shelters/> or contact your local Emergency Management Operations Center

SENIOR CITIZENS

Florida Department of Elder Affairs operates federal and state-run services for senior citizens. You can visit their website at: <https://elderaffairs.org> or by calling the Elder Helpline at **1-800-963-5337**.

FOOD ASSISTANCE

A statewide food bank database can be found at www.foodpantries.org/st/florida

GENERAL HEALTH AND WELFARE

The Florida Department of Health has disaster preparedness and recovery information online at www.floridahealth.gov/newsroom/2023/06/20230602-prepare-hurricane-season.pr.html or you can call **850-245-4444**.

The Centers for Disease Control and Prevention has information for [flood preparedness and response](#).

The Occupational Safety and Health Administration (OSHA) can be reached by calling: **1-800-321-OSHA (6742)**.

FLORIDA DEPARTMENT OF CHILDREN & FAMILY SERVICES

For children and youth services, call the Florida Department of Children & Family Services at 1-800-955-8771 or visit the Central Region Circuit 5 Services website at <https://myflfamilies.com/contact-us>

NATIONAL FLOOD INSURANCE (NFIP) CALL CENTER

Contact your insurance company to file a claim. If you have flood insurance questions call **800-621-3362** Monday through Friday from 8 a.m. to 6 p.m. and select option 2. Call center staff are available to assist with information regarding your policy, offer technical flood guidance to aid in recovery and answer other flood insurance questions. You can be transferred to your insurance carrier for additional assistance if you have further questions.

SMALL BUSINESS DISASTER ASSISTANCE

The U.S. Small Business Administration (SBA) offers low-interest disaster loans to businesses of all sizes, most private nonprofit organizations, homeowners and renters. The SBA Disaster Assistance Customer Service Center can be reached at **(800) 659-2955** online at www.sba.gov/content/disaster-assistance or by email: disastercustomerservice@sba.gov.

Florida Commerce has a Rebuild Florida Business Loan Fund to assist businesses statewide with economic development and resiliency. Visit [Florida Commerce](#) for more information.

U.S. POSTAL SERVICE

USPS Service Alerts: <https://about.usps.com/news/service-alerts/welcome.htm>
For other questions regarding the United States Postal Service or to locate mail please visit <https://www.usps.com/help/contact-us.htm> or call **1-800-275-8777**.