

Congressman
Daniel Webster

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Visit one of *your* District offices:

Minneola

800 N. U.S. Hwy 27 Minneola, FL 34715 (352) 241-9220 8:30 AM— 5PM

The Villages

8015 E. County Rd 466, Suite B The Villages, FL 32612 (352) 383-3552

Mon & Wed: 9AM-5PM Friday: By Appt Only

**Brooksville** 

15 N. Main Street, Suite B Brooksville, FL 34601 (352) 241-9280

Tues & Thurs: 9AM-5PM

Inverness

212 W. Main Street, Suite 208A Inverness, FL (352) 241-9204

Tues & Thurs: 9AM-5PM



"In the wake of natural disasters, families and communities must know that their government stands prepared to assist in the recovery. My office is here to serve and provide assistance as you both prepare and recover from a natural disaster."

- U.S. Congressman Daniel Webster (FL-11)

Florida Division of Emergency Management and the Federal Emergency Management Agency (FEMA) are importance sources for updates and information when preparing for and recovering from a disaster.

- ⇒ FloridaDisaster.org
- ⇒ FEMA.gov

#### **FEMA**

If you had storm or flood damage in any of the affected, designated counties you may apply for FEMA assistance online at <u>DisasterAssistance.gov</u> or by calling **800-621-3362**. Lines are open every day from 6 a.m. to 10 p.m. Those who use TTY may call **800-462-7585**.

You may locate disaster centers near them at <a href="www.fema.gov/disaster-recovery-centers">www.fema.gov/disaster-recovery-centers</a> or by calling the FEMA helpline at **800-621-3362**. You can seek assistance at any disaster recovery center, including centers in other states.

#### $\Rightarrow$ Appealing

All applicants for federal disaster assistance have the right to appeal a decision. Your appeal can be filed online at <a href="www.disasterassistance.gov">www.disasterassistance.gov</a> or at any disaster recovery center. In order to file an appeal you must bring your determination letter, your written appeal and any supporting documents requested in your determination letter.

#### ⇒ Mold and Cleanup

Mold may be a serious health risk so don't wait for a visit from FEMA or your insurance company before you start cleaning up. FEMA inspectors and insurance claims adjusters will still be able to verify flood damage. Take lots of pictures before your insurance adjuster visits.

Be sure to consult with your local officials for instructions before setting out debris. If you don't have local emergency management contact information, it can be found online at http://www.floridadisaster.org/index.asp

FEMA also provides advice on coping with a disaster at <a href="http://www.fema.gov/coping-disaster">http://www.fema.gov/coping-disaster</a>

# **CRISIS CLEANUP**

To request assistance with clean up from disaster relief agencies please visit : <a href="https://www.crisiscleanup.org/">https://www.crisiscleanup.org/</a> or call 1-800-451-1954

# CD11 Emergency Management Centers

# **Citrus County**

3549 Saunders Way Lecanto, FL 34461-7108 (352) 746-6555 Website: <u>http://</u>

www.sheriffcitrus.org/emergencymanagement.php Follow on Facebook: @SheriffCitrus

# **Hernando County**

18900 Cortez Boulevard
Brooksville, FL 34601
(352) 754-4083
Recorded Message Line:
(352) 754-4111
Website: http://www.hernandocounty.us/em/Follow on Facebook:

## **Lake County**

@HernandoCoGov

425 W. Alfred St.
Tavares, FL 32778
(352) 343-9420
Website: https://
www.lakecountyfl.gov/departments/
public safety/
emergency management/
Follow on Facebook:
@LakeCountyFLEmergencyManage-

#### **Marion County**

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692 NW 30th Ave
Ocala, FL 34475
(352) 732-8181
Website: http://
www.marionso.com/emergencymanagement/
Follow on Facebook @mcsoflorida

## **Sumter County**

7375 Powell Road
Wildwood, FL 34785
(352) 689-4400
Website: http://
sumtercountyfl.gov/718/EmergencyManagement
Follow on Facebook @scsoflorida

**SHELTERS** 

List of and information for currently open general and special needs shelters within the State of Florida go to <a href="http://www.floridadisaster.org/shelters">http://www.floridadisaster.org/shelters</a> or contact your local Emergency Management Operations Center

#### SENIOR CITIZENS

Florida Department of Elder Affairs operates federal and state-run services for senior citizens. You can visit their website at: <a href="http://elderaffairs.state.fl.us/index.php">http://elderaffairs.state.fl.us/index.php</a> or by calling the Elder Helpline at 1-800-963-5337.

## FOOD ASSISTANCE

A statewide food bank database can be found at www.foodpantries.org/st/florida

#### EMPLOYMENT ASSISTANCE

For information regarding National Dislocated Worker Grants, visit your local CareerSource Center at <a href="http://www.careersourceflorida.com/your-local-team">http://www.careersourceflorida.com/your-local-team</a>.

The Disaster Unemployment Assitance (DUA) program provides assistance to Floridians whose employment or self-employment was lost or interrupted. To apply, visitwww.FloridaJobs.org or call the hotline at 1-800-385-3920.

# GENERAL HEALTH AND WELFARE

The Florida Department of Health has disaster preparedness and recovery information online at <a href="http://www.floridahealth.gov/programs-and-services/emergency-preparedness-and-response/index.html">http://www.floridahealth.gov/programs-and-services/emergency-preparedness-and-response/index.html</a> or you can call 850-245-4444.

The Centers for Disease Control and Prevention has information for flood preparedness and response at: <a href="http://www.bt.cdc.gov/disasters/floods.">http://www.bt.cdc.gov/disasters/floods.</a> The Occupational Safety and Health Administration (OSHA) can be reached by calling: 1-800-321-OSHA (6742).

## FLORIDA DEPARTMENT OF CHILDREN & FAMILY SERVICES

For children and youth services, call the Florida Department of Children & Family Services at 1-800-955-8771 or visit the Central Region Circuit 5 Services website at <a href="http://myflfamilies.com/contact-us/region/circuit-5">http://myflfamilies.com/contact-us/region/circuit-5</a>

# NATIONAL FLOOD INSURANCE (NFIP) CALL CENTER

Contact your insurance company to file a claim. If you have flood insurance questions call **800-621-3362** Monday through Friday from 8 a.m. to 6 p.m. and select option 2. Call center staff are available to assist with information regarding your policy, offer technical flood guidance to aid in recovery and answer other flood insurance questions. You can be transferred to your insurance carrier for additional assistance if you have further questions.

## U.S. SMALL BUSINESS DISASTER LOAN ASSISTANCE

The U.S. Small Business Administration (SBA) offers low-interest disaster loans to businesses of all sizes, most private nonprofit organizations, homeowners and renters. The SBA Disaster Assistance Customer Service Center can be reached at (800) 659-2955 or email: disastercustomerservice@sba.gov.

#### U.S. POSTAL SERVICE

USPS Service Alerts: <a href="https://about.usps.com/news/service-alerts/welcome.htm">https://about.usps.com/news/service-alerts/welcome.htm</a>
For other questions regarding the United States Postal Service or to locate mail please visit